



FEIFEI LIU
TRADITIONAL
CHINESE MEDICINE
WWW.FLTTCM.COM

FEIFEI LIU, A.P.
TRADITIONAL
CHINESE MEDICINE
108 N. Wymore Road,
Winter Park, FL 32789
PHONE: 407-951-7841 FAX: 407-951-7843
Website: www.flttcm.com Email: info@flttcm.com

OUT-OF-AREA NON-OFFICE VISITS with Phone Interview

New Patient (first time) Diagnosis - \$90.00 plus herbs & shipping/insurance

1. Fill out the **New Patient Form** which is located on the New Patient Forms page of our website www.FLTTCM.com (or we can email the form to you). Return it to our office by faxing it to 407-951-7843 or emailing it to info@flttcm.com.
2. Phone Interview with FLTCM staff member at appointed time - \$90.00 charged to credit card.
3. The Physician reviews your information and determines your unique herbal prescription.
4. We call you with the total amount for the herbs, shipping, and insurance and charge your credit card again.
5. The herbs are mailed via USPS Priority Mail with insurance. Someone must be there to sign for the package if it is insured. If nobody is available to sign for the package, the USPS will leave a note at your address requiring that you pick the package up at the post office. **If you don't want the insurance, please let us know ahead of time***. If you provide us with your email, the USPS can email you with the shipping details.

Your first follow-up diagnosis will usually be within one or two weeks, typically 3 days before your herbs run out. Please read below.

Return Patient (follow-up) Diagnosis - \$25.00 plus herbs & shipping/insurance

1. At the appointed time, or 3 days before your herbs run out, you will answer the questions on the **Return Patient Form** and email or fax them to us at info@flttcm.com or 407-951-7843.

The **Return Patient Form** is located on the Phone Diagnosis page of our website www.FLTTCM.com. We can also email the form to you, or give you hard copies when you are in the office.

2. Once we receive your information the Physician will review it and determine your herbal prescription.
3. We will call you with the total for the diagnosis and herbs and charge your credit card.
4. When your package is ready we will know the exact cost of the shipping and insurance and will charge your card a second time. We do not charge a handling fee.
5. The herbs are mailed via USPS Priority Mail with insurance. Someone must be there to sign for the package if it is insured. **If you don't want the insurance, please let us know ahead of time***.

* **If your package is insured we could require the total insured amount back if the package gets lost.**

If you need your package shipped by UPS or FED-EX, please let us know.