



FEIFEI LIU  
TRADITIONAL  
CHINESE MEDICINE  
WWW.FLTCM.COM

830 East State Rd 434

Longwood, FL 32750

Call: 407-951-7841

Call/text: 407-529-4155

www.FLTCM.com

## Phone Diagnosis Payment Policy

### **New Patient (first time) Diagnosis - \$125.00 plus herbs & shipping/insurance**

1. Fill out the New Patient Form which is located on the New Patient Forms page of our website: [www.FLTCM.com](http://www.FLTCM.com) (or we can email the form to you). Return it to our office by emailing it to [info@fltcm.com](mailto:info@fltcm.com).

\*A card must be on file before starting this process. \* You may do so by calling or texting us with card information. Your card information will be confidential.

2. Phone consultation with Feifei Liu at appointed time - \$125.00 charged to credit card. You will pay \$125 prior to phone diagnosis.
3. The Physician reviews your information and determines your unique herbal prescription.
4. We call/text you with the total amount for the herbs, shipping, and insurance and charge your credit card again.
5. The herbs are mailed via USPS Priority Mail with insurance. Someone must be there to sign for the package if it is insured. If nobody is available to sign for the package, the USPS will leave a note at your address requiring that you pick the package up at the post office.

\*If you don't want the insurance, please let us know ahead of time\*. If you provide us with your email, the USPS can email you with the shipping details.

Your first follow-up diagnosis will usually be within two or three weeks, typically 3 days before your herbs run out. Please read below.

### **Return Patient (follow-up) Diagnosis - \$30.00 plus herbs & shipping/insurance**

1. At the appointed time, or 3 days before your herbs run out, you will speak with Feifei.
2. The Physician will review it and determine your herbal prescription.
3. We will call you with the total for the diagnosis and herbs and charge your credit card.
4. When your package is ready, we will know the exact cost of the shipping and insurance and will charge your card a second time. We do not charge a handling fee.

5. The herbs are mailed via USPS Priority Mail with insurance. Someone must be there to sign for the package if it is insured. If you don't want the insurance, please let us know ahead of time\*.

\* If your package is insured, USPS will give a refund of the entire package cost if lost.

By filling out this form and signing below you are agreeing to always paying for your services and agreeing to our shipping policies.

Name:		Shipping Insurance: Yes OR No
Email:	Phone:	
Address:		
City:	State:	Zip Code:
If the billing address is different from the shipping address, please write the billing address below.		
BILLING ADDRESS:		
_____		
CITY: _____	STATE: _____	ZIP: _____
CREDIT CARD or DEBIT CARD #:		
EXP. DATE:		
I have read and I understand the above policy.		
_____	_____	_____
Print Name	Signature	Date